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Are you in need of help?
We will find a way together!
Contact us.

Phone hours:

Monday to Friday: 9-12 a.m.
Monday and Wednesday: 2- 4 p.m.

Free office hours: without appointment

Tuesday: 3:30-5:00 p.m.
Thursday: 9:30-11:00 a.m.

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Bus stops:

Ludwigforum (Linien 1, 11, 21, 46, 52, SB20)
Europaplatz (Linie 16) **Blücherplatz** (Linie 51)

How can debt advice help you?

- We help if the money on your account has been seized.
- We help you to get a good overview of your debts.
- We look for solutions with you on how to become debt-free.



What do you have to consider?

- We give advice in German. If you do not speak German well, bring someone with you to translate.
- Some of us speak English, French, Turkish or Kurdish.
- You can come to the office hours on Thursdays without an appointment.
- What you tell us remains between us. We are bound by professional secrecy.
- Counseling is free of charge if you can present a counseling voucher.